

Anderson Automotive Fluid Leak / Fluid Loss Sheet

Customer Information

Name: _____

Phone Number: _____

Email: _____

Vehicle Year / Make / Model: _____

Mileage: _____

What Did You Notice?

Please check all that apply:

- Spot or puddle under vehicle
- Dripping fluid
- Wet area under hood
- Wet area underneath vehicle
- Burning smell
- Sweet smell
- Smoke or steam
- Fluid sprayed under hood
- Low fluid warning light
- Low fluid level
- Vehicle overheating
- Strong fuel smell
- Noise after fluid became low
- Unsure

Other:

How often does it happen?

- Every drive
- Frequently
- Sometimes

- Rarely
- Only once so far

How noticeable is the concern?

On a scale of 1–10:

1 = Very slight / barely noticeable
10 = Extremely noticeable / severe

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

When did you first notice it?

- Suddenly
- Gradually over time
- Recently
- Since a repair/service
- Since hitting something (pothole, debris, curb, etc.)
- After long drive or trip
- After vehicle sat parked for awhile

Additional details:

Help Us Duplicate The Concern

When are you MOST likely to notice it?

- After vehicle is parked overnight
- After driving
- While vehicle is running
- First thing in the morning
- After highway driving
- After long trips
- During hot weather
- During cold weather
- After using A/C or defrost

- After towing or heavy load
- Randomly / no pattern noticed

Other:

What BEST Describes What You Saw?

- Few drops
- Small spot
- Medium puddle
- Large puddle
- Wet residue only
- Dripping while running
- Only appears after parked
- Spray or splatter under hood
- Smoke or steam visible
- Unsure

If You Saw Fluid, What Did It LOOK Like?

- Clear like water
- Oily
- Thick
- Thin/watery
- Sticky
- Dirty or dark
- Bright colored
- Unsure

Did You Notice Any Smells?

- Burning smell
- Sweet smell
- Fuel/gasoline smell
- Hot oil smell
- Chemical smell
- No smell noticed
- Unsure

Does The Vehicle Seem To Lose Fluid?

- No noticeable fluid loss
- Occasionally needs topping up
- Frequently needs topping up
- Warning light comes on
- Vehicle overheated or became low
- Unsure

If You Added Fluid, What Type Was Added? (Optional)

- Engine oil
- Coolant/antifreeze
- Brake fluid
- Power steering fluid
- Washer fluid
- Transmission fluid
- Fuel
- Unsure

If Fluid Was Added, How Often?

- Once only
- Monthly
- Weekly
- Every few days
- Daily
- Unsure

Where Do You Notice It MOST?

- Front of vehicle
- Middle of vehicle
- Rear of vehicle
- Driver side
- Passenger side
- Under hood
- Under vehicle
- Inside vehicle
- Unsure

Are Any Warning Lights On?

- Check Engine Light
- Oil Light
- Coolant Temperature Warning
- Brake Warning Light
- Low Washer Fluid Warning
- Other Warning Light
- No warning lights

Have Any Repairs Been Done Recently?

- No recent repairs
- Oil change/service
- Cooling system repair
- Brake repair
- Transmission repair

- Engine repair
- Tire or suspension work
- Other repair/service

Additional details:

Additional Information

Is there anything else you think would help us understand or duplicate the concern?

Optional

What do YOU think the concern might be?
(Example: oil leak, coolant leak, fuel smell, etc.)
