

Anderson Automotive Electrical / Accessory Sheet

Customer Information

Name: _____

Phone Number: _____

Email: _____

Vehicle Year / Make / Model: _____

Mileage: _____

What Is The Vehicle Doing?

Please check all that apply:

- Battery goes dead/discharged
- Vehicle sometimes will not start
- Lights flicker or dim
- Power windows/locks act up
- Wipers behave unexpectedly
- Radio/infotainment issue
- Screen goes black/freezes/restarts
- Backup camera concern
- Warning messages appear intermittently
- Accessories stop working randomly
- USB/charging ports not working
- Interior lights behave unexpectedly
- Exterior lights concern
- Vehicle loses electrical power briefly
- Concern happens intermittently
- Vehicle drives normally otherwise
- Unsure

Other:

How often does it happen?

- Every drive
- Frequently

- Sometimes
- Rarely
- Only once so far

How noticeable is the electrical/accessory issue?

1 = Very slight inconvenience
10 = Severe electrical problem

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

How confident do you feel driving the vehicle?

- Feels normal
- Slight concern
- Concerned about reliability
- Feels unreliable
- Concerned vehicle may not restart
- Feels unsafe

When Is The Concern MOST Likely To Happen?

- First start of the day
- After sitting overnight
- During rain/wet weather
- Cold weather
- Hot weather
- While driving
- While idling
- During highway driving
- During short trips
- After vehicle warms up
- After using accessories/features
- Randomly / no pattern noticed

Other:

What BEST Describes The Concern?

- Like the battery is weak
- Like the vehicle loses power briefly
- Like the screen/radio resets
- Like accessories stop responding
- Like the vehicle “acts weird” electronically
- Like lights dim or flicker
- Like switches/buttons don’t respond normally
- Like warning lights/messages appear randomly
- Like something drains the battery overnight
- Like features work sometimes but not others

Other description:

Does Anything CHANGE The Concern?

- Worse in cold weather
- Worse in wet/rainy weather
- Worse after sitting
- Worse after driving awhile
- Worse with accessories on
- Better after restarting vehicle
- Better after charging/boosting battery
- Stays the same all the time

Did Anything Happen BEFORE The Concern Started?

- Battery replacement
- Boost/start assistance
- Recent repair/service
- Remote starter/alarm installation
- Dead battery previously
- Water leak/moisture noticed
- Recent accident/impact
- No noticeable event
- Unsure

Additional details:

Warning Lights / Messages

- Battery/Charging Warning
- Check Engine Light
- ABS/Stability Light

- Airbag Warning
- Security/Immobilizer Message
- Multiple warning lights
- No warning lights
- Unsure

Can The Concern Be Reproduced Consistently?

- Every drive
- Only occasionally
- Hard to duplicate
- Mostly after sitting
- Mostly during wet weather
- Mostly after vehicle warms up
- Random/no pattern noticed

Additional Information

Is there anything else you think would help us duplicate or understand the concern?

Optional

What do YOU think the concern might be?

(Example: battery issue, wiring issue, module issue, charging issue, etc.)
