

## Anderson Automotive Power / Driving Sheet

### Help Us Understand What The Vehicle Is Doing

#### Customer Information

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Vehicle Year / Make / Model: \_\_\_\_\_

Mileage: \_\_\_\_\_

#### What Is The Vehicle Doing?

Please check all that apply:

- Feels weak/sluggish
- Hesitates when accelerating
- Jerks or bucks while driving
- Feels like power cuts in and out
- Feels like transmission is slipping
- Engine revs higher but vehicle does not accelerate normally
- Vehicle shakes/vibrates while driving
- Vehicle surges unexpectedly
- Vehicle feels unstable during acceleration
- Vehicle stalls/almost stalls
- Reduced power message appeared
- Vehicle drives normally sometimes and acts up other times
- Concern happens intermittently
- Unsure

Other:

\_\_\_\_\_

#### How often does it happen?

- Every drive
- Frequently
- Sometimes

- Rarely
- Only once so far

### How noticeable is the driving issue?

1 = Very slight change in vehicle operation

10 = Severe drivability problem

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

### How confident do you feel driving the vehicle?

- Feels normal
- Slight concern
- Concerned while driving
- Feels unreliable
- Feels unsafe
- Afraid vehicle may stall or lose power

### When Is The Concern MOST Likely To Happen?

- First start of the day
- Cold engine
- Fully warmed up
- Highway driving
- City driving
- Light acceleration
- Hard acceleration
- Cruising at steady speed
- Going uphill
- Towing/heavy load
- While turning
- While braking
- Wet/rainy weather
- Hot weather
- Cold weather
- Air conditioning on
- Randomly / no pattern noticed

Other:

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### What BEST Describes The Feeling?

- Like the vehicle hesitates before moving
- Like someone tapped the brakes suddenly
- Like the vehicle loses power briefly
- Like the vehicle is misfiring/shaking
- Like the transmission changes gears harshly
- Like the engine races without accelerating properly
- Like traction control or ABS activates unexpectedly
- Like the vehicle struggles uphill
- Like the vehicle does not respond normally to the gas pedal
- Like the vehicle may stall

Other description:

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### Does Anything CHANGE The Concern?

- Worse when cold
- Worse when hot
- Worse after driving awhile
- Worse during acceleration
- Worse uphill
- Worse in wet weather
- Worse with A/C on
- Worse during stop-and-go driving
- Better after restarting vehicle
- Stays the same all the time

### Did Anything Happen BEFORE The Concern Started?

- Recent repair/service
- Battery replacement/boost
- Fueling/refueling
- Tire/wheel repair
- Recent warning light
- Vehicle sat unused
- No noticeable event
- Unsure

Additional details:

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### Warning Lights / Messages

- Check Engine Light
- Traction/Stability Light
- ABS Light
- Reduced Power Message
- Transmission Warning
- Hybrid/EV Warning
- No warning lights
- Unsure

### Can The Concern Be Reproduced Consistently?

- Every drive
- Only occasionally
- Hard to duplicate
- Mostly cold starts
- Mostly highway driving
- Mostly after vehicle warms up
- Random/no pattern noticed

### Additional Information

Is there anything else you think would help us duplicate or understand the concern?

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### Optional

What do YOU think the concern might be?

(Example: transmission issue, engine issue, traction control issue, fuel issue, etc.)

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