

Anderson Automotive Warning Light / Message Sheet

Help Us Understand What You Are Seeing

Customer Information

Name: _____

Phone Number: _____

Email: _____

Vehicle Year / Make / Model: _____

Mileage: _____

What Did You Notice?

Please check all that apply:

- Warning light came on
- Warning message displayed
- Flashing warning light
- Multiple warning lights came on
- Message disappears and returns
- Concern happens intermittently
- Vehicle entered reduced power/limp mode
- Vehicle would not start
- Unsure

Other:

Which Warning Lights Or Messages Did You Notice?

- Check Engine Light
- ABS Light
- Brake Warning Light
- Traction/Stability Light
- Power Steering Warning
- Battery/Charging Warning
- Coolant Temperature Warning
- Oil Pressure Warning
- Tire Pressure Warning

- Airbag Warning
- Service 4WD/AWD Message
- Reduced Power Message
- Transmission Warning
- Hybrid/EV Warning
- Maintenance Reminder
- Other Warning Light/Message
- Unsure

Additional details:

How often does it happen?

- Every drive
- Frequently
- Sometimes
- Rarely
- Only once so far

How concerned are you about this issue?

1 = Minor concern / vehicle seems normal

10 = Extremely concerning / feels unsafe to drive

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

If the warning light/message changed how the vehicle drives, how noticeable is the driving change?

1 = Very slight change in vehicle operation

10 = Severe change in vehicle operation

- No noticeable driving change

- 1
- 2

- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10

How confident do you feel driving the vehicle?

- Feels normal
- Slight concern
- Concerned while driving
- Feels unsafe
- Had vehicle towed
- Stopped driving vehicle

Did the vehicle FEEL or DRIVE differently when the warning light/message appeared?

- No noticeable change in vehicle operation
- Yes — vehicle feels/drives differently
- Unsure

If YES, what changed?

- Feels weak/sluggish
- Jerks or bucks
- Shakes/vibrates
- Hard shifting
- Reduced acceleration
- Steering feels different
- Brakes feel different
- Strange noises
- Vehicle stalls/almost stalls
- Vehicle will not restart

Other description:

When did you first notice it?

- Suddenly
- Gradually over time
- Recently
- Since battery replacement
- Since repair/service

- Since tire replacement
- Since hitting pothole/debris
- After boost/low battery
- After sitting unused
- Unsure

Additional details:

Help Us Duplicate The Concern

When are you MOST likely to notice the warning light/message?

- First start of the day
- Cold weather
- Hot weather
- Wet/rainy weather
- Highway driving
- City driving
- While braking
- While accelerating
- While turning
- While idling
- While towing/load
- After driving awhile
- Randomly / no pattern noticed

Other:

Did Anything Happen BEFORE The Warning Light Came On?

- Dead battery/boost required
- Recent repair/service
- Tire/wheel repair
- Vehicle hit pothole/debris
- Long road trip
- Towing/heavy load
- Low fluid level
- Overheating concern
- No noticeable event
- Unsure

Additional details:

Does Anything Make The Warning Light Go Away?

- Restarting vehicle
- Driving awhile
- Refueling vehicle
- Charging battery
- Happens randomly
- Light stays on constantly
- Unsure

Other:

Additional Information

Is there anything else you think would help us duplicate or understand the concern?

Optional

What do YOU think the concern might be?

(Example: battery issue, ABS issue, engine issue, etc.)
